

Report on Northern Powergrid's Customer Engagement Group discussions in June 2021

Summary

The Customer Engagement Group¹ held further discussions looking at Northern Powergrid's work on developing its business plan for Ofgem's RII0-ED2 price control process. This is the plan that will cover the 5 years 2023-2028.

The main items we discussed this month were progress on Northern Powergrid's **draft business plan** and its **Stakeholder Engagement** work.

Business Plan

Northern Powergrid shared progress on its draft business plan that will be submitted to Ofgem and published at the beginning of July. We discussed some of the main issues in the plan: how to deal with the uncertainties over the pathway to decarbonise our economy; what needs to be done to unlock the important contribution that flexibility in electricity use can contribute to that; the costs of the major investments in the company's distribution network; and the impacts of all these considerations on future bills.

Further work on developing the plan will continue after the draft is published and the company will welcome feedback on it from their stakeholders. The final version of the business plan will be submitted to Ofgem in December 2021. The Customer Engagement Group shared its initial thinking on their Interim Report, which will set out the group's assessment of the company's draft plan. This will be published on the Customer Engagement Group microsite early in August. (If you would like to receive your own copy of this report when it is published please send a message to ceg@northernpowergrid.com to register your interest)

Stakeholder Engagement plan update

Northern Powergrid advised that it is planning a further wave of engagement to test customers' acceptance of the proposals (including their impact on bills) of its draft plan once published. Feedback from this engagement will inform its final business plan.

¹ If you want to find out more about the role of the Customer Engagement Group look here:

<https://ceg.northernpowergrid.com/>